

ICS Warranty Program

The right choice for quality
and confidence



No matter what your application, Avery Dennison gives you the confidence of knowing that our range of high performance products are backed by a warranty that you can trust.

General Product
Warranty

Our dedication to the quality performance of our products is our highest priority and this commitment ensures that every product we produce is designed, engineered, manufactured and tested with one goal in mind – your complete satisfaction. That’s why all Avery Dennison products are covered by our general product warranty.

ICS Warranty Program

Going one step further, the Avery Dennison ICS Warranty Program is our pledge to manufacture our products to a premium standard.

ICS Performance Guarantee

The ICS Performance Guarantee combines our films with qualified components to form a system which is guaranteed to be compatible and provide outstanding performance. Granted to all customers working according to the relevant Avery Dennison Technical Bulletins, the ICS Performance Guarantee offers a range of choice and flexibility. You choose the application, production method, qualified printer, ink and application tape, coupled with our films – and we provide the warranty.

ICS Warranty at a Glance

	Standard Sales Terms and Conditions*	ICS Performance Guarantee*
Eligibility	All Avery Dennison customers	All Avery Dennison customers
Scope	Standard product guarantee	Standard product guarantee with extended assurance on performance/ compatibility for a wide range of qualified printer platforms and inks



What is covered?

		Standard Sales Terms and Conditions*	ICS Performance Guarantee*
Product	Standard product specifications as per the Product Datasheet	✓	✓
	Pre-specified product and OEM ink combinations		✓
	Custom project-specific conditions and requirements		
Finished graphic appearance	When product is converted as recommended		✓
Warranted durability	As defined in the applicable ICS Performance Guarantee Bulletin		✓
	Based on end user requirements		
Manufacturing and workmanship defects	Standard shipment terms and conditions	✓	✓
	Visual defects	✓	✓
	Deviation from specified dimensional stability	✓	✓
	Adhesive defects	✓	✓
	Film cracking, crazing, blistering	✓	✓
	Film lifting or peeling	✓	✓
	Reduction in gloss level	✓	✓
	Excessive colour fading	✓	✓
	Adhesion failure on recommended substrates		✓
Image quality with recommended inks	Image defects after printing		✓
	Excessive image fading		✓
Cutting defects	Clean cutting		✓
	Excessive bleeding		✓
	Die cutting and weeding		✓
Removal Exclusive remedies	Films that cannot be removed as specified		✓
	Product replacement	✓	✓

* Nothing in this document contains a commitment, guarantee or warranty and all Avery Dennison products are being sold with the understanding that purchaser has independently determined the suitability of such product for its purposes.

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