

Architectural Window Film Warranty Bulletin 1.0

Issued: December 2025

Avery Dennison® Product Limited Warranty

Avery Dennison warrants the following professionally installed window films against crazing, cracking, demetallizing, delaminating, changing colour or adhesive failure.

Refer to Film to Glass Application Chart for application to specific flat glass types available [here](#).

For Residential film, if the Avery Dennison film is installed on interior glass, a lifetime warranty in most instances, is granted to the original consumer as long as they own and live in the home. This warranty is not transferable if there is a change of ownership of the home in which film has been installed.

The limited warranty coverage begins at the time of completion of installation. Avery Dennison requires that the customer retain this original agreement and the invoice relating to the film installation. Proof of purchase is required to obtain warranty coverage, in addition to Architectural Window Film Warranty Registration Form that can be found [here](#).

In the event of film failure, Avery Dennison will replace the defective product, subject to the terms and conditions of this Architectural Window Film Warranty, available [here](#)

Installation on glazing systems with visual light transmission below 45% requires special approval from Avery Dennison, both in terms of film to glass compatibility and warranty determination.

Refer to Film to Glass Application Chart for application to specific glass types available [here](#).

Warranty Bulletin 1.0.1 Interior Film

Interior Films	Warranty Period (years)	
	Vertical exposure	
	Residential	Commercial
SF Clear 4 / 7 / 8 / 12mil i		
NT Natura 05i / 15i / 30i		
DR OptiShade 15i / 25i / 35i		
DR OptiTune 05i / 15i / 20i / 30i / 40i	Lifetime*	12
NT PerLite Ceramic 20i / 35i / 50i / 70i		
R Silver 20i / 35i / 20 4 mil		
DS Matte / SF Matte	12	12
SP e-Lite 45i / 70i **	10	10
AG Clear 4 / 6 mil ix	10	10
DS White	5	5

** Edge Sealing required within a distance of 10 miles/16km from the sea. Use Dow Corning 995, 885, 791, 795, 1199 (clear) or equivalent approved neutral cure silicone seal agent.

* Refer to Architectural Window Film Terms and conditions.

Warranty Bulletin 1.0.2 Exterior Film

Exterior Films	Warranty Period (years)			
	Zone 1		Zone 2	
	Vertical	Non-Vertical	Vertical	Non-Vertical
R Silver 20 XTRM Pro	10*	4	10*	4
DR Grey 10 / 20 / 35 XTRM Pro	7**	3	7**	3
DS Blue 35 XTRM Pro	5**	-	5**	-
R SkyLite 20 XTRM Pro	-	7	-	6
R SkyLite 20 XTRM Poly Pro				
R Silver 20X / 35X	7	4	5	3
R Silver 20X Poly	7	4	5	3
R Silver 20 4 mil X	5	3	5	3
DR Grey 10X / 20X / 35X	4	2.5	3	2
SP e-Lite 45X / 70X	5	3	4	2
SF Clear 4 mil X / 7 mil X	5	3	5	3
Clear 4 / 6 mil Poly X	3	2	3	2
AG Clear 4 mil / 6 mil ix	2	2	2	2

^ All exterior films require edge sealing; use neutral cure sealing agent Dow Corning 995, 885, 791, 795, 1199 (clear) or equivalent approved neutral cure silicone seal agent for external application.

* Warranty given for R Silver 20 XTRM Pro up to 15 years as follows:

10 years full coverage, 11th year - 60% coverage, 12th year - 50% coverage, 13th year - 40% coverage, 14th year - 30% coverage, 15th year - 20% coverage on specific projects where the Avery Dennison technical team is involved

** Up to 9 years warranty may be given for DR Grey XTRM Pro and up to 7 years warranty for DS Blue XTRM Pro on specific projects where the Avery Dennison technical team is involved.

Warranty Bulletin 1.0.2

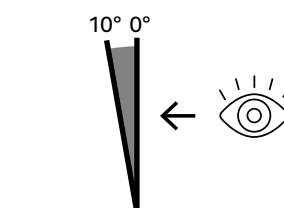
Additional Information

Warranted Period Definitions

The warranted period communicated in this Warranty Bulletin, is the maximum period of time Avery Dennison will warrant the finished products performance in accordance with Window Film Warranty Terms and Conditions, provided that the film is properly stored, converted and installed and maintained in accordance with Avery Dennison guidelines.

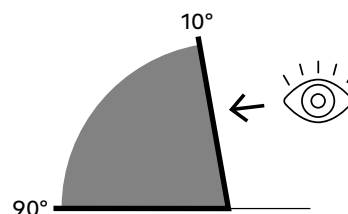
Angle and Direction of Exposure

Vertical exposure



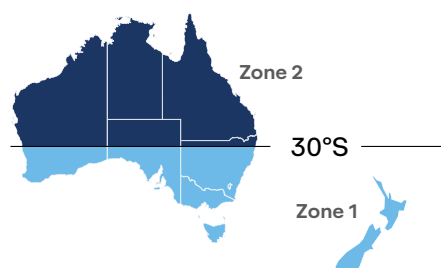
The face of the film is up to 10° from vertical.

Non-vertical exposure



The face of the film is between 10° to 90° from vertical. Non-vertical applications are not warranted and do not have any expectations of durability, unless otherwise stated in this warranty bulletin.

Zone Definitions



Zone 1

All locations below the 30th parallel South (30°S) and above the 30th parallel North

Zone 2

All locations above the 30th parallel South (30°S) and below the 30th parallel North

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