

## Avery Dennison<sup>®</sup> High Performance Automotive Window Films Warranty

Avery Dennison High Performance Automotive Window Films warranty refers to Avery Dennison High Performance products, which includes HP Pro Series 05, 15, 25, 35 and HP Series 05, 15, 30, 40. The coverage of this warranty is applicable for sales for the above mentioned products in the EMENA region. Avery Dennison High Performance products are warranted for a period up to 15 years subject to the restrictions as set out below. Please check with your local Avery Dennison High Performance Automotive Window Film distributor for more detailed information.

The Company<sup>\*</sup> will cover defects on High Performance Automotive Window Films Products such as adhesive failure, bubbling, cracking, peeling, delamination, demetallization<sup>\*\*</sup> and fade to purple. The warranty is subject to the limitations herein that the written instructions and detailed descriptions of the conditions under which the Avery Dennison Products are assumed to be stored, handled, installed, used and maintained according to the instructions found in the relevant data sheets and bulletins of Avery Dennison Products, and applied to recommended surfaces.

The company will cover the costs of the purchased materials or provide a replacement product as per Avery Dennison's terms and conditions of sale. Any repaired or replaced product shall also remain subject to the warranty Period, and any repair or replacement shall not extend the original warranty Period in any manner or start a new warranty Period. These are the exclusive remedies for all Products covered under this warranty. The warranty starts with the purchase of Avery Dennison High Performance Automotive Window Films by the installer.

You may obtain coverage under this warranty by providing Company with proof of warranty card identifying windows covered. A description of the defect must be submitted, including photographs and proofs. The vehicle owner must notify the installation company, who will notify their direct seller.

For service under this warranty, the vehicle owner must notify the authorized Company installer who performed the installation of the Product, in writing, who will notify their direct material distribution seller.



The end users of the Avery Dennison High Performance Automotive Window Films benefiting from the warranty will be limited to the first owners of the automobile that the Avery Dennison High Performance Window Films has been applied to, and the warranty will not be transferable further. Avery Dennison's general terms and conditions of sale <a href="http://terms.europe.averydennison.com">http://terms.europe.averydennison.com</a> referred to in relevant invoices for supply of the Product shall apply to the sales of the Product, including the sections devoted to limitation of liability.

## Disclaimer Of Warranties

The Company's Products must be stored, handled, installed, used, and maintained in accordance with instructions provided by the Company, and this warranty is conditioned upon compliance with all such instructions.

This warranty does not cover the following defects:

- 1. The specific technical issues/defects such as general color change, Product natural fading over time, application related failures/product misuse, improper care and cleaning, abuse, product natural fading over time.
- 2. Caused by non-compliance with the company recommended instructions on storage, handling, installation and maintenance instructions
- 3. Caused by subjecting the product to, but not limited to, harsh and extreme physical, chemical and thermal conditions
- 4. Damage caused by wear and tear as well as collision, natural disasters, accidents, vandalism, oxidation, external damage
- 5. Non-automotive applications and/or non-complying film uses. These Products are to be used in compliance with all applicable state and provincial laws. Installation of the product in a manner that violates state or local law is a misuse of the product and voids all warranties, expressed or implied, but not limited to the warranty of merchantability

\* The company refers to AVERY DENNISON BV, located at Willem Einthovenstraat 11, 2342 BH Oegstgeest, The Netherlands. \*\*For metallized films only