



# Avery Dennison® ICS Performance Guarantee Automotive Window Films Warranty Document

EU Revision number: 2 Date: 01-2025

## ICS PERFORMANCE GUARANTEE

The ICS Performance Guarantee combines our films with other qualified components to form a system which is guaranteed to be compatible and provide superior performance. As your finished Avery Dennison graphics have already withstood rigorous scientific testing and met a stringent set of durability and physical performance, so you know what to expect when buying your Avery Dennison graphics products. The ICS Performance Guarantee only extends to you as the original purchaser of the Avery Dennison graphics products and is not transferable.

## Warranty period overview

Avery Dennison Automotive Window Films	Product Series	Warranty Period in Years*	Application Surface	
			Flat	Slightly Curved
High Performance	HP Pro	Up to 15 <sup>1</sup>	•	•
	HP	Up to 15 <sup>1</sup>	•	•
Non Reflective	NR Pro	5	•	•

\*Warranty period starts from installation date of the product and is subject to coverage conditions and exclusions below





# Avery Dennison® ICS Performance Guarantee

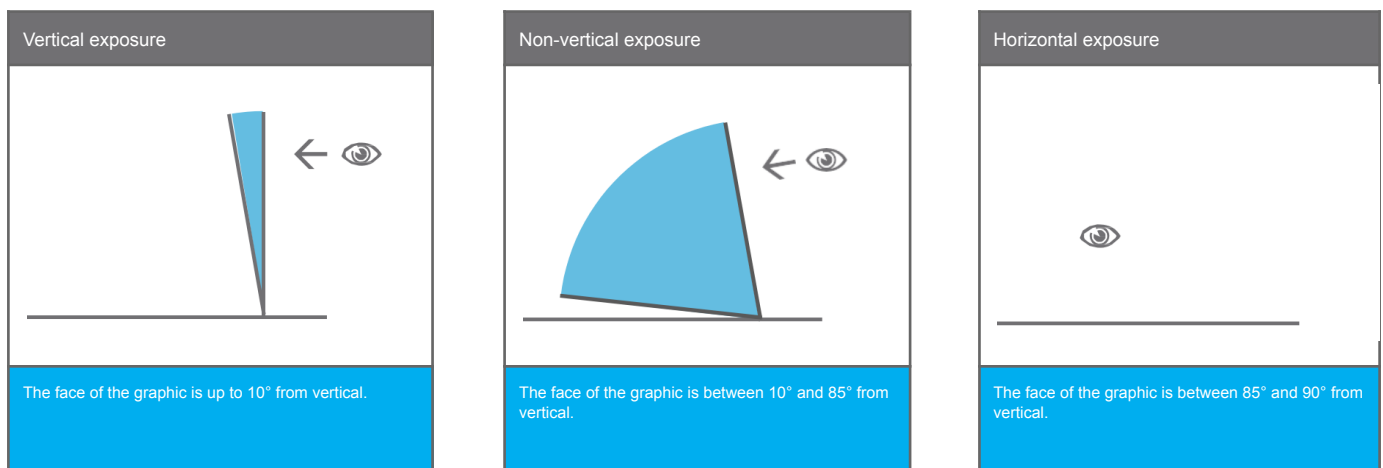
## Additional information on Automotive Window Films Warranty

### Coverage of warranty and warranty exclusions.

During the warranty period, Avery Dennison warrants that the films will not deteriorate excessively, shall be free from adhesive failure, bubbling, cracking, peeling, delamination, demetallization and fade to purple, i.e the product remains effective for its purpose when viewed under normal conditions.

The actual performance life will depend on a variety of factors, including selection and preparation of substrate, angle and direction of exposure, application methods, environmental conditions and cleaning/maintenance of the films. In case of films used in areas of high temperatures or humidity, high altitudes, industrially polluted areas or the warranty will be further reduced below levels stated in this ICS Performance Guarantee document.

### Angle and direction of exposure.



**High elevations:** In mountain areas UV damage is increased over exposures at sea level. This is due to the air being thinner and therefore damage of UV radiation increases significantly.

**Congested urban or industrial areas:** Due to increased smog, pollutants and particulates in the atmosphere, applications have reduced durability expectations. Also horizontal application traps chemicals on the surface of the material, increasing the impact of UV exposure and reducing durability.

### Definition of warranty period and potential warranty period reductions.

The warranty period which may be applicable to Avery Dennison Automotive Window films are defined as the expected performance life of the Avery Dennison Automotive Window Films within the European region in indoor vertical exposure conditions. The warranty period is defined such that the films will not deteriorate excessively.

The actual performance life will depend on a variety of factors, including selection and preparation of substrate, angle and direction of exposure, application methods, environmental conditions and cleaning/maintenance of the films. In case of films used in areas of high temperatures or humidity, high altitudes, industrially polluted areas or the warranty period might be further reduced below the levels stated in the ICS Performance Guarantee document.





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## Additional information on Automotive Window Films Warranty

### Zone system Europe

Based on a 3-tier climatic Zone System, product applied in regions located in Zone 1 will perform in vertical and non-vertical/horizontal applications as stated in the product datasheets and this particular ICS Performance Guarantee Bulletin.

Exclusively for Non Reflective Automotive Window Film products, the warranty in Zone 2 and Zone 3 is identical to Zone 1, both in vertical and non-vertical/horizontal, as reported in the table below.

Zone 1 (values in this ICS Bulletin)		Zone 2		Zone 3	
Vertical	Non-vertical / Horizontal	Vertical	Non-vertical / Horizontal	Vertical	Non-vertical / Horizontal
5	5	5	5	5	5

Warranty in years

### Zone chart

Zone 1	Zone 2	Zone 3
Andorra, Austria, Belarus, Belgium, Bosnia & Herzegovina, Bulgaria, Croatia, Czech Republic, Denmark, Estonia, Finland, France (excluding Corsica and Reunion), Georgia, Germany, Hungary, Iceland, Ireland, Italy (North and Central), Kosovo, Latvia, Liechtenstein, Lithuania, Luxembourg, North Macedonia, Moldova, Monaco, Montenegro, Netherlands, Norway, Poland, Romania, Russia, San Marino, Serbia, Slovakia, Slovenia, Sweden, Switzerland, Ukraine, United Kingdom, Vatican City	Albania, Armenia, Azerbaijan, Corsica, Kazakhstan, Kyrgyzstan, Greece, Italy (South of Rome), Malta, Mauritius, Portugal, Reunion, San Marino, Spain (excl. Canary Islands), Tajikistan, Turkey, Turkmenistan, Uzbekistan	Algeria, Bahrain, Canary Islands, Cyprus, Egypt, Eritrea, Ethiopia, Iraq, Israel, Jordan, Kuwait, Lebanon, Libya, Morocco, Oman, Pakistan, Qatar, Saudi Arabia, South Africa, Tanzania, Tunisia, United Arab Emirates, Yemen

Excluding all sites (mentioned in zones 1, 2 and 3) above altitudes of 1000 meters.

### <sup>1</sup> Definition of warranty period and potential warranty period reductions for High Performance Window Films

Warranty given for High Performance Automotive Window Films up to 15 years as follow:

#### Zone 1 - Up to 15 years:

- 10 years - full coverage
- 11 years - 80% coverage
- 12 years - 60% coverage
- 13 years - 40% coverage
- 14 years - 20% coverage
- 15 years - 10% coverage

#### Zone 2 - Up to 12 years:

- 7 years - full coverage
- 8 years - 80% coverage
- 9 years - 60% coverage
- 10 years - 40% coverage
- 11 years - 20% coverage
- 12 years - 10% coverage

#### Zone 3 - Up to 10 years:

- 3 years - full coverage
- 4 years - 80% coverage
- 5 years - 60% coverage
- 6 years - 40% coverage
- 7 years - 20% coverage
- 8 years - 20% coverage
- 9 years - 10% coverage
- 10 years - 10% coverage

### Limitation of Liability

To the maximum extent permitted by applicable law, Avery Dennison shall not be liable for any indirect, incidental or consequential loss, damage or injury, including without limitation, loss of anticipated profits, goodwill, reputation, or losses or expense resulting from third party claims. Avery Dennison's aggregate liability to the original purchaser, whether for negligence, breach of contract, misrepresentation or otherwise, shall in no circumstances exceed the price of the defective, non-conforming, damaged or undelivered Products which give rise to such liability as determined by net price invoices to Purchaser in respect of any occurrence or series of occurrences. This limitation of liability shall not apply to any liability which cannot be excluded or limited by applicable law.

For further details regarding the limitation of Seller's liability under this warranty, please refer to Avery Dennison's general terms and conditions of sale, which shall be applicable to all Avery Dennison products that are sold.

WARRANTY: All Avery Dennison statements, technical information and recommendations are based on tests believed to be reliable but do not constitute a guarantee or warranty. All Avery Dennison products are sold with the understanding that purchaser has independently determined the suitability of such products for its purposes. All durability statements based on middle European exposure conditions. Actual performance life will depend on substrate preparation, exposure conditions (location, angle, and orientation) and maintenance of the film. For instance, in the case of signs facing south; in areas of long / high temperature exposure such as southern European countries; in industrially polluted areas or high altitudes, exterior performance will be decreased. All Avery Dennison's products are sold subject to Avery Dennison's general terms and conditions of sale, see <http://terms.europe.averydennison.com>.

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