

## Warranty

Avery Dennison SPF DIR warranty refers to Avery Dennison Supreme Protection DIR Films, which includes SPF-X3 DIR and SPF-X2 DIR. Avery Dennison SPF DIR series is warranted for up to 10 years (the "warranty Period"). Please check with your local Avery Dennison Paint Protection Film distributor for more detailed information.

The Company will cover defects on SPF series such as: excessive film discoloration, excessive yellowing, cracking, crazing, blistering or excessive dimensional change or loss of adhesion. The warranty is subject to the limitations herein that the written instructions and detailed descriptions of the conditions under which the Avery Dennison products are assumed to be stored, handled, installed, used and maintained according to the instructions found in the relevant Data Sheets and bulletins of Avery Dennison Products, and applied to recommended surfaces.

The Company will cover the costs of the purchased materials or provide a replacement product as per Avery Dennison's terms and conditions of sale. Any repaired or replaced product shall also remain subject to the warranty Period, and any repair or replacement shall not extend the original warranty Period in any manner or start a new warranty period. These are the exclusive remedies for all Products covered under this warranty. The warranty starts with the purchase of Avery Dennison films by the paint protection installer.

You may obtain coverage under this warranty by providing Company with proof of warranty card identifying coverage areas, all the annual inspection to date and copy of original receipt for the installation (owner) and for the material (installer). A description of the defect must be submitted, including photos and proofs. The vehicle owner must notify the installation company, who will notify their direct seller. All the purchased receipts of installation and material purchase needs to be provided.

For service under this warranty, the vehicle owner must notify the authorized Company installer who performed the installation of the Product, in writing, who will notify their direct material distribution seller.

The warranty set out herein is subject to car inspections to be conducted by the installation company that applied the Avery Dennison material on a yearly basis, so that the warranty card belonging to the relevant car wrapping must be stamped every year for the extended warranty to be valid. This inspection should be performed by the installation company every natural year without having a period longer than 16 months.



The end users of the Avery Dennison Paint Protection Film benefiting from the warranty will be limited to the first owners of the automobile that the Avery Dennison Paint Protection Film has been applied to, and the warranty will not be transferable further. Avery Dennison's general terms and conditions of sale http://terms.europe.averydennison.com referred to in relevant invoices for supply of the Product shall apply to the sales of the Product, including the sections devoted to limitation of liability.

## **Disclaimer Of Warranties**

The Company's Products must be stored, handled, installed, used, and maintained in accordance with instructions provided by the Company, and this warranty is conditioned upon compliance with all such instructions. AD Paint Protection films are an effective sacrificial layer, providing robust paint protection.

This warranty does not cover defects caused by:

- 1. Non-compliance with the company recommended instructions on storage, handling, installation and maintenance instructions
- 2. Subjecting the product to, but not limited to, harsh and extreme physical, chemical and thermal conditions
- 3. Use of non-Avery Dennison branded chemicals with the film
- 4. Use in non-automotive and/or applications not recommended or warranted by Avery Dennison
- 5. Visible manufacturing defects existing before installation including, but not limited to gels, entrapped particles, pressure marks, lines scratches, scuffs, chips to the painted surface
- 6. Stains on the paint protection film, including but not limited to, bird droppings, tree sap, water stains caused by mineral deposits from water that is left to dry on the film either after rain, from cleaning water or other water sources
- 7. Damages caused on the film and the OEM paint by outside forces, including the physical impact of rocks or road debris resulting in, but not limited to, scratches, scrapes and chips.
- 8. Damage caused by wear and tear as well as collision, natural disasters, accidents, vandalism, oxidation, external damage, sprays or paint' defects