

<u>Wet Vehicle:</u> There are times when the vehicle shows up at a job having come right out of the rain or snow. This means that moisture will be deep in crevices around lights and molding. It's important to dry these areas properly to avoid water getting under the adhesive as this will lead to failures. It is best to use an air compressor to blow out these hard to reach areas. A heat gun can also be used, as the heat will expand the water in these areas causing them to release onto the body of the vehicle.

<u>6 - Liability/Guarantees</u>

<u>Paint:</u> If the paint of the vehicle is OEM (the original paint), is in good condition with no cracks or damage to the clear coat layer and it is no older than 5-years, Avery Dennison will provide a guarantee that there will be no paint or clear coat failure when the wrap is removed within the warranty period. MPI 1105 Easy Apply RS and SW 900 will not leave more than 10% adhesive residue behind. In many cases, the graphics protect the paint of the vehicle from scratches and UV damage.

<u>Damaged Application Surface</u>: If the application surface is not OEM, has cracks, rust, or is missing the clear coat, there is no guarantee. Sections with rust can still be wrapped but they require extra preparation. Clean thoroughly and apply an adhesive primer to help secure the film. For sections that are missing clear coat be sure to not pick the film up during the installation process. Picking the film up can cause the surrounding areas of clear coat or paint sticking to the adhesive. This makes the adhesive layer unable to stick on the application surface and causes more damage to the vehicle.

Pre-Inspection Form:

Regardless of damage, be sure to make a pre-inspection sheet, sign and date it along with the client. Make a copy for the client and file the original away for safekeeping. Take care to note if the paint is OEM. In order to get support from Avery Dennison's technical team, it is necessary to fill out a pre-inspection form. Failing to do so will, in most cases, void any warranty claims if there is clear coat or paint damage when the wrap is removed.

